

## What to Expect After Registering for a VCE Program That Uses the Canvas System

1. Emails to expect: After you complete your registration, you will receive several emails from [vceprograms@mail.ext.vt.edu](mailto:vceprograms@mail.ext.vt.edu).
2. Virginia Cooperative Extension User Name – this email confirms the username you set when registering.
3. Virginia Cooperative Extension New Account – Set Your Password – this email provides a link to set your password for your new participant account and arrives within minutes of you completing registration. This link is only valid for 30 minutes.

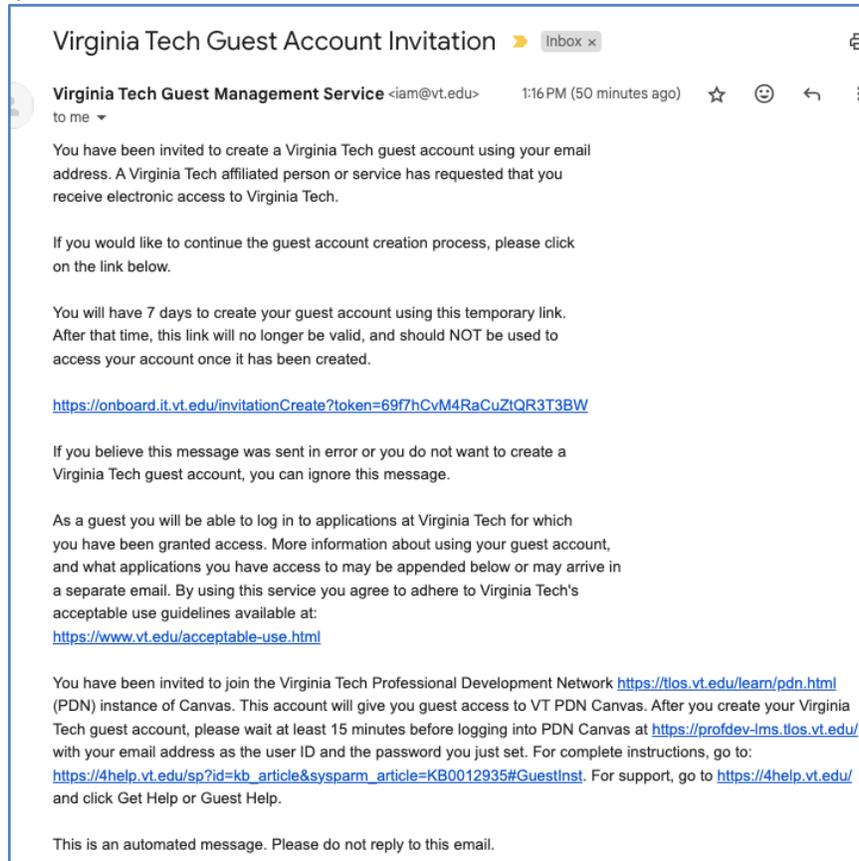
All Registrants (new and existing accounts) will also receive the following emails from [vceprograms@mail.ext.vt.edu](mailto:vceprograms@mail.ext.vt.edu):

1. Virginia Cooperative Extension Enrollment Notification – this email confirms your enrollment in the program
2. Virginia Cooperative Extension Confirmation – this email provides special information about your course enrollment, including detailed instructions for accessing the program on the Canvas system. A PDF version of your receipt will be attached.
3. Receipt Notification – this email is from [bursar@mail.bursar.vt.edu](mailto:bursar@mail.bursar.vt.edu), and provides details of your credit card payment.

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## Creating your VT Account

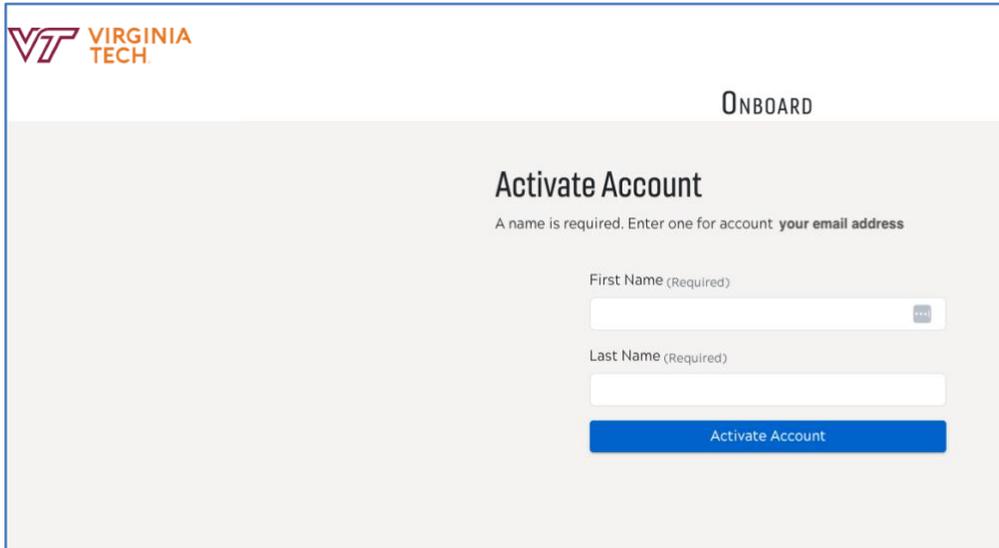
1. Canvas Guest Account Activation Process\*: Within 2 hours of registering, you will receive a Virginia Tech Guest Account Invitation email from Virginia Tech Guest Management Service ([iam@vt.edu](mailto:iam@vt.edu)). This email contains a temporary link to create your VT account and set your passphrase. You must active your account within 7 days of receiving the email or the invitation will expire. If you do not see this email within 2 hours of registering, please be sure to check your spam, junk and trash folders in your email. Your account is not created until you follow the link instructions. The email looks like this:



### \*\*\*IMPORTANT\*\*\*

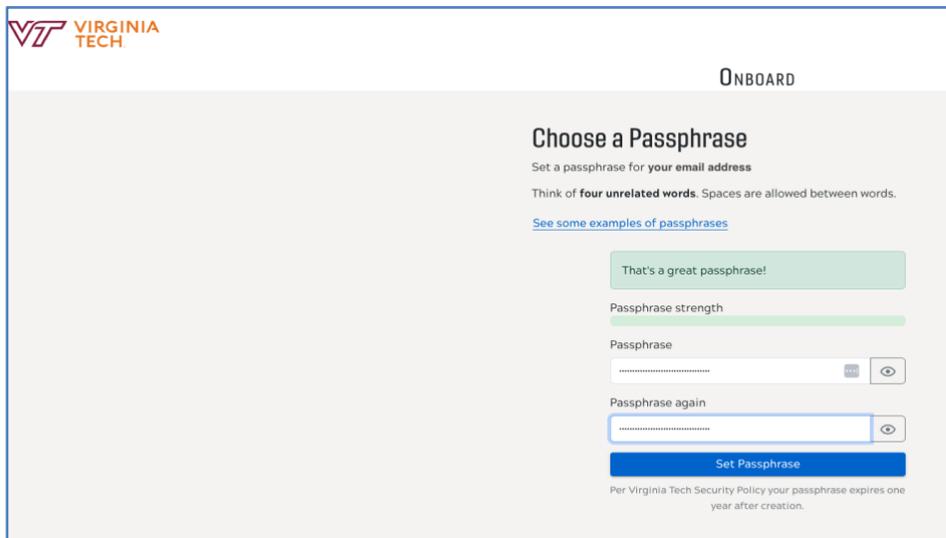
- If you have an **existing guest account**, you will not get the guest account invitation. Instead, you will receive an email inviting you to join the course with the link to the course site.
- **Virginia Tech/VCE faculty and staff** will not receive a VT guest account invitation. After receiving an email from Virginia Tech Canvas ([notifications@instructure.com](mailto:notifications@instructure.com)) with the subject line Course Enrollment, sign in to Canvas at <https://profdev-lms.tlos.vt.edu> with your PID.
- **Current Virginia Tech students** cannot use a vt.edu email address with this version of Canvas. If you registered with your vt.edu email address, please send an email to [vceprograms@vt.edu](mailto:vceprograms@vt.edu) requesting to change your email address on your registration.

2. Click on the link in the VT Guest Account Invitation email and follow the on-screen instructions to activate your guest account.
  - a. Enter your First and Last Name. Click Activate Account.



The screenshot shows the 'Activate Account' page. At the top left is the Virginia Tech logo. The word 'ONBOARD' is in the top right. The main heading is 'Activate Account'. Below it, a note says 'A name is required. Enter one for account **your email address**'. There are two input fields: 'First Name (Required)' and 'Last Name (Required)'. Below these is a blue button labeled 'Activate Account'.

- b. Next you will choose a passphrase. Click Set Passphrase\*.



The screenshot shows the 'Choose a Passphrase' page. At the top left is the Virginia Tech logo. The word 'ONBOARD' is in the top right. The main heading is 'Choose a Passphrase'. Below it, a note says 'Set a passphrase for **your email address**'. Another note says 'Think of **four unrelated words**. Spaces are allowed between words.' There is a link: 'See some examples of passphrases'. Below this is a green box that says 'That's a great passphrase!'. There is a 'Passphrase strength' indicator with a green bar. There are two input fields: 'Passphrase' and 'Passphrase again', each with a toggle icon. Below these is a blue button labeled 'Set Passphrase'. At the bottom, a small note says 'Per Virginia Tech Security Policy your passphrase expires one year after creation.'

*\*Sample passphrases:*

Lily Lavender Emmeline Hermione  
The Dawgs play on Saturday.  
hHcc1rejoice  
Toget#erforever  
Be a rainbow in someone's cloud.

- c. Last you will have the option to add a physical address or choose Skip for now.

The screenshot shows the 'ONBOARD' interface for adding an address. The Virginia Tech logo is in the top left. The page title is 'ONBOARD'. The main heading is 'Add Address'. Below the heading, it says 'You have the Virginia Tech account **your email address**' and 'Please add your address.' The form includes input fields for 'Address Line 1', 'Address Line 2', 'Address Line 3', 'City', 'Country' (a dropdown menu), 'State/Province' (a dropdown menu with a note 'States/provinces in USA, Canada and Australia'), 'Postal Code', and 'Phone Number' (with a country code dropdown). At the bottom of the form are two buttons: a blue 'Add Contact Info' button and a grey 'Skip for now' button.

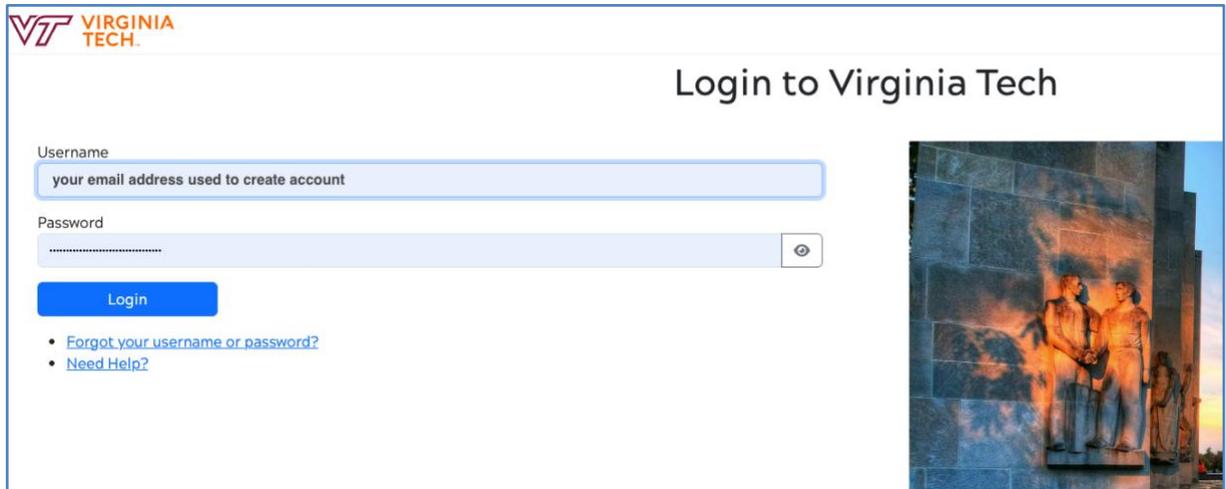
3. Your VT account is now created.

The screenshot shows the 'ONBOARD' interface with a 'Success' message. The Virginia Tech logo is in the top left. The page title is 'ONBOARD'. The main heading is 'Success'. Below the heading, it says 'You're all set to use your existing VT account **your email address**' and 'Login to view or update your account.' At the bottom of the message is a blue 'Login' button.

\*Within 6 hours of activating your VT guest account, you will receive an email from Virginia Tech Canvas (notifications@instructure.com) with the subject line Course Enrollment. This email indicates you can now sign in to Canvas and access the program.

Sign into the Canvas Course site at: <https://profdev-lms.tlos.vt.edu/>

1. Log in to Canvas using your VT ID, which is the email address you used to register. The passphrase is the one you set when activating the VT Guest Account. Click Login\*.

The image shows a screenshot of the Virginia Tech login page. At the top left is the Virginia Tech logo (VT VIRGINIA TECH). The main heading is "Login to Virginia Tech". Below the heading are two input fields: "Username" with the placeholder text "your email address used to create account" and "Password" with a masked password and a toggle icon. A blue "Login" button is positioned below the password field. Underneath the button are two links: "Forgot your username or password?" and "Need Help?". On the right side of the page, there is a photograph of the "The Spirit of Virginia" statue, which depicts two figures standing on a pedestal against a stone wall.

\*To reset your VT account passphrase, visit the Guest Account Management Service - Passphrase Reset page at <https://accounts.it.vt.edu/reset/passphrase>. Enter the email address you used to register for the course.

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1. Once logged into Canvas, you should see the course listed on your Dashboard\*.

The image shows a browser window at the URL `profdev-lms.tlos.vt.edu`. The main page is the 'Dashboard' for the Virginia Cooperative Extension. A vertical sidebar on the left contains navigation icons for Account, Dashboard, Courses, Calendar, Inbox, History, My Media, and Support. A 'Courses' pop-up window is open, showing the 'All Courses' link highlighted with a blue arrow. Below the pop-up, a text box explains that if a course is not visible, the user should click on 'Courses' and then 'All Courses'. Another text box provides contact information for technical issues.

\*If you don't see your course listed, click on Courses, and then All Courses.

If you experience any problems with this process, please send an email to [vceprograms@mail.ext.vt.edu](mailto:vceprograms@mail.ext.vt.edu).